

February 15, 2000

OBSERVATION REPORT #25

The information provided in the CLEC Handbook regarding publishing the ‘specific test scenarios’ on the website is incorrect.

Issue

In section 4.5.1 [4th paragraph] of the CLEC Handbook – Volume II (September 1999 release), it is stated that Bell Atlantic North will develop “specific test scenarios” for the functionality of the new release, other than the scenarios published in the standard Quality Baseline Validation Test Deck. These additional specific test scenarios were supposed to be posted on the Bell Atlantic web site two weeks prior to the CLEC testing and they were supposed to be run in the CLEC Test Environment (CTE) along with the standard Quality Baseline Validation Test Deck. It has also been stated that the results of these specific test scenarios would be published along with those of the Quality Baseline Validation Test Deck.

For the current Bell Atlantic-Massachusetts LSOG 4 release testing, KPMG has observed that Bell Atlantic-Massachusetts has not posted these specific test scenarios on the web site, which is contrary to the documented procedures. The CLECs have not been informed of the existence of any of these specific test scenarios that were supposed to be run in the CTE along with the standard Quality Baseline Validation Test Deck. Furthermore, assuming the existence of specific test transactions, the test results for those have not been made available to the CLECs.

Assessment

This information and procedures that have been stated in the CLEC Handbook are inconsistent with actual practice. This inconsistency may lead the CLEC to perform incomplete testing of the release and may delay the CLEC’s ability to conduct business.